



CIO-SP3 GWAC Contract



OnPoint continuously seeks to strengthen our team with highly qualified partners.

QUICK FACTS

- 2012 revenues of \$45 million
- 200 staff members
- ISO 9001:2008 certified
- ISO 20000-1:2011 certified
- ISO 27001:2005 certified
- CMMI Maturity Level 3

What Is CIO-SP3?

CIO-SP3 is a new Government-Wide Acquisition Contract (GWAC) from NITAAC that can be used by any federal civilian or DoD agency to fulfill a broad range of mission critical IT requirements. CIO-SP3 has a \$20 billion ceiling and allows for flexible contract types, the ability to award work in modular increments, and incorporates performance based features over a ten year period.

1. There is no special “Delegation of Procurement Authority” needed from NITAAC for government agencies to use the CIO-SP3 contract systems.
2. CIO-SP3 supports all contract types including hybrid contracts.
3. Negotiated discounts are available at the task order level for customers

CIO-SP3 covers task areas for virtually every IT need including:

Task Area 1 – IT services for Biomedical Research, Health Sciences, and Healthcare.

The objective of this task area is to support Biomedical Research, Health Sciences and Healthcare by performing studies and analyses and providing operational, technical, and maintenance services for the systems, subsystems, and equipment, some of which interface with, and are extensions to, information systems throughout the federal government. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. Health Sciences Informatic and Computational Services
2. Health Communication Support Services and Enhancements to Facilitate Integration and Data Exchange at the Federal, State, and Local Level
3. Integration of Health Systems Across Federal Agencies and Public and Private Healthcare Systems
4. Modernization and Enhancement of Existing Health IT Legacy Systems
5. Automation of Administrative and Clinical Processes
6. Biomedical Information Services
7. Biomedical Modeling, Visualization, and Simulation
8. Biosurveillance and Disease Management Support

9. Scientific Computing Services
10. IT Clinical Support Services
11. Telemedicine (e.g., mobile health/ mHealth)
12. Healthcare Payment Processes and Fraud and Abuse in Medical Claims
13. Health Emergency Preparedness and Response to Include IT Support for Epidemic and Bio-Terrorism Simulations, Emergency Response Training, Exercise Support, etc.
14. Security of Healthcare and Biomedical Research Systems
15. IT Service Management
16. Healthcare Systems Studies
17. Natural Language Processing Software and Services (Biology/Medicine Focus)
18. Medical Computer-based Training
19. Standards Development for Health IT Services

Task Area 2 – Chief Information Officer (CIO) Support.

The objective of this task area is to support Chief Information Officers (CIOs) in implementing laws, regulations, and policies and to facilitate evolving CIO practices. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. IT Governance Process Development and Management
2. Workforce Management
3. Capital Planning and Investment Control Support
4. Independent Verification and Validation
5. Agency Information Technology Architecture Support
6. IT Portfolio Analysis
7. Risk Management
8. Program Analyses and Implementation (including Business Cases Analysis, Cost/Benefit Analysis and Cost Effectiveness Analyses)
9. IT Organizational Development
10. Program Management Office Support
11. Advisory and Assistance Services
12. FEA Alignment Support Services
13. Market Research

Task Area 3 – Imaging. This objective of this task area addresses systems and services that support the collection, storage, and retrieval of digital images. Digital images can include scanned documents, medical images, geographical information systems, video, and photographs. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. Document Management Systems
2. Image Conversion
3. Image Content Management
4. Medical Imaging, including Picture Archiving and Communication Systems
5. Document Imaging
6. Workflow Management for Digital Imaging Functions
7. Geospatial and Scientific Imaging
8. Environmental Imaging
9. Image Analysis
10. 3D Immersive Visualization
11. Imaging Related to Laboratory and Test Equipment
12. Security Imaging
13. Identity and Access Management

Task Area 4 – Outsourcing. The objective of this task area is to provide the Information Technology (IT) infrastructure and IT services required to assume management and operations of government IT resources and IT business functions. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. Program Management
2. Management of Call Centers
3. Network Operations and Web Management Support
4. Leasing of Hardware and Software
5. Tools and Applications (including Application Service Provider)
6. Hardware/Software Maintenance
7. Transition Planning
8. A-76 Studies Specific to IT Operations or Support
9. Data Base Administration and Data Storage Management
10. Backup and Recovery Services System Console Operations
11. Production Control and Management
12. Asset Management (including Radio Frequency Identification [RFID] Tracking)
13. IT Acquisition Management
14. Desktop Computing as a Unified Service
15. Managed IT Services Support
16. IT Impact Analyses
17. Workflow Management
18. Implementation of Standards (e.g., International Organization for Standardization (ISO) 9000, Capability Maturity Model Integration (CMMI), IT Services Management)
19. Solution Leasing
20. Software-as-a-service (SaaS)
21. Cloud Computing

Task Area 5 – IT Operations and Maintenance.

The objective of this task area is to support the operation and maintenance of IT systems, keeping IT systems viable with supported vendor releases or off-the-shelf applications software upgrades. Operations and maintenance on IT systems shall include all software and hardware associated with mainframes, client/server, web-based applications, and networking. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. Operational Support
2. Software Maintenance and Upgrades
3. Telecommunications Maintenance (Data, Voice, Images, including Wireless)
4. Infrastructure Management Services (IMS)
5. Configuration Management
6. Network/Hardware Support
7. Help Desk/IT Support
8. Resource Management
9. Backup and Recovery Management
10. Installation, Configuration, and Tuning
11. Electronic Software Licensing Services including license: deployment, management, tracking, upgrading, etc.
12. System Management
13. IT Training
14. IT Operation and Maintenance Planning
15. Data Quality Management
16. Transformation Services
17. Continual Service Improvement
18. Balanced Scorecard for Operations
19. IT Infrastructure Optimization

Task Area 6 – Integration Services.

The objective of this task area is to support the development and deployment of integrated information systems, which includes the integration of technical components, information technology components, organizational components and documentation. Integration projects can support a wide range of agency functions. In the healthcare and research domain, medical imaging systems, patient management systems, clinical management systems, and laboratory management systems are often provided via integration of commercial components with existing infrastructure. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. Infrastructure Engineering, Development, Implementation, Integration
2. Enterprise Application Integration
3. Gap Analysis and Benchmarking
4. Data Migration and Integration
5. Acquisition Support
6. Risk Assessment
7. Open Source Integration
8. Enterprise Data Management
9. Collaboration Tools
10. Business Process Reengineering
11. Test and Evaluation Services
12. Financial Analysis
13. Feasibility Studies
14. Requirements Analysis
15. System Design Alternative (SDA) Studies
16. Systems Engineering
17. Architecture Validation and Verification

Task Area 7 – Critical Infrastructure Protection and Information Assurance.

The objective of this task area is to support the protection of critical infrastructure, assurance of agency information, and operations that protect and defend information and information systems by ensuring confidentiality, integrity, availability, accountability, restoration, authentication, non-repudiation, protection, detection, monitoring, and event react capabilities. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. Cyber Security
2. Critical Infrastructure Asset Identification and Configuration Management Databases
3. Information Assurance of Critical Infrastructure
4. Risk Management (Vulnerability Assessment and Threat Identification)
5. Facility Protection Planning
6. Information Systems Security
7. Security Operations Center Development and Operations Management
8. Application Security
9. Disaster Recovery
10. Critical Infrastructure Continuity and Contingency Planning
11. Incident Response Planning and Execution
12. Security Certification and Accreditation
13. Training and Awareness Programs
14. Exercises and Simulation

15. Federal Information Security Management Act (FISMA) Implementation Support
16. Health Insurance Portability and Accountability Act Implementation Support
17. Cryptographic Support and Services
18. Record Management
19. Public Key Infrastructure
20. Trusted Internet Connections implementation
21. Security Review and Analysis of Automated Information Systems
22. Identity Management and Assurance
23. Intelligent, Automated Data Collection and Analysis
24. IT Forensics and eDiscovery

Task Area 8 – Digital Government.

The objective of this task area is to support government services that are provided through digital, electronic means, creating a transparent interaction between government and citizens (G2C – government-to-citizens), government and business enterprises (G2B – government-to-business enterprises) and government interagency relationships (G2G - government-to-government). A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. Data Warehousing and Data Mining
2. Business Intelligence
3. Web Development and Support
4. Electronic Commerce and Electronic Data Interchange
5. Customer Relationship Management
6. Knowledge Management (IT-based sharing/storing of agency individuals' knowledge)
7. IT –Enhanced Public Relations
8. IT Strategic Planning
9. Records/Document Management
10. Business-to-Government (B2G) Solutions
11. Communications Management
12. Accessibility Services (508 and 504 compliance)
13. Automated Abstraction, Taxonomies, and Ontologies
14. Deep web and federated searching
15. Computational linguistics and machine-based translation
16. Telecommuting Support Services
17. Interactive Marketing

Task Area 9 – Enterprise Management Systems. The objective of this task area is to support the implementation of enterprise management applications and systems in the federal environment, which are integrated software applications used to control, monitor, and coordinate key business activities across an enterprise. These applications generally fall into the following categories: Financials, Human Resources, Logistics, Manufacturing, and Projects. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. ERP Package Implementation
2. Integration of Business Systems
3. Business Consulting Services
4. Business Transformation and Business Process Reengineering
5. Business Systems Modernization
6. IT Software Package Selection
7. ERP IT Infrastructure
8. ERP Infrastructure Planning, Installation, and Tuning
9. Performance Load Testing
10. ERP End User Training

Task Area 10 – Software Development.

The objective of this task area is to develop customized software applications, database applications, and other solutions not available in off-the-shelf modular software applications. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

1. Requirements Analysis, Design, Coding, and Testing
2. Production Deployment
3. Application Prototyping
4. Multimedia Software for Patient/Staff Education
5. Program Evaluation Software
6. Administrative and General Decision Support Software
7. Business Intelligence and Analytics
8. GIS-Enhanced Planning and Program Evaluation Software
9. Web 2.0 Development and Management
10. Database Development and Management
11. Clinical Protocol and Quality Assurance Decision

Why Team OnPoint?

Our methodology for engaging subcontractors is based on our ISO-certified Quality Management System, which includes subcontractor selection, management, and evaluation processes. We ensure that the terms and conditions imposed on our subcontractors are fair and reasonable and include:

- No marketing restrictions based on a geographic area, teaming agreement, or customer
- Fair and equitable approach to managing task order marketing and business opportunity registration
- Guarantee that work identified and brought to the contract vehicle by subcontractors is theirs to perform once successfully bid and awarded
- Subcontractors are involved in outreach and marketing efforts
- We utilize transparent processes for task order distribution and responses using our secure CIO-SP3 Partner Portal.

Our criteria for selection and evaluation of subcontractors includes:

- Long-term stability
- Financial strength
- History of customer satisfaction
- Technical excellence
- Capabilities sets
- Demonstrated commitment to quality management
- Domain specific capabilities in health related IT and related SOW areas
- Strong past performance records, with an emphasis on NIH and HHS customers
- Competitive employee benefits to attract and retain proven performers

Once a Member of Team OnPoint's CIO-SP3 Contract you can expect:

- Notifications of new opportunities, questions, answers, amendments, and changes to opportunities within four hours of government release posted to our Team OnPoint CIO-SP3 Partner Portal
- Templates that will assist you in creating your responses to Requests for Information, Requests for Quotes, and Requests for Proposals
- Responsive OnPoint GWAC/IDIQ Center personnel and Business Development personnel that can answer your questions, provide you with needed guidance, and assist you in the bid process.
- Quarterly reviews with the OnPoint Program Management staff for all Active (currently doing work under this vehicle) subcontractors which includes reviews of work assignments; technical issues; and team performance
- Quarterly Subcontractor Evaluation and Performance Reports evaluating critical performance areas like Technical Performance, Customer Satisfaction, Cost Control, Schedule/Timelines, and Business Relations.
- Incorporation of customer feedback on task order performance and monitoring of changes in customer feedback over time.
- Regular updates on awards, conferences, etc. on our Partner Portal
- An updated Public CIO-SP3 web-based portal with press releases and updates to information including team members
- Adherence to our ISO-certified QMS and CMMI Level 3 processes for all opportunities tracked which includes vetting through a Step or Gate review process up to submittal.
- As the OnPoint Team for CIO-SP3 evolves over time, more opportunities for partnering or teaming to pursue larger, more complex opportunities will become available.



For additional information, please contact:

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